[Company name]

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Bakery customer feedback form

Date of visit	[Date]

Your experience

Question	Answer / rating
How fresh was what you bought? (1–5)	
How was the range on offer? (1–5)	
How easy was ordering (including pre-orders)? (1–5)	
How friendly were the staff? (1–5)	
How would you rate the overall experience? (1–5)	
Would you recommend us to others?	

Comments

[Anything else you would like to tell us]

Contact (optional)

Phone	[Phone]
Email	[Email]