Ashford Business Services Ltd

Customer Feedback Form

Thank you for telling us about your recent experience. Your answers help us improve. You may leave the contact section blank if you prefer not to be contacted.

Please complete this form and return it to sarah.mitchell@ashford-business-services.co.uk by £45.00.

About your experience

Your name (optional)	James Patel
Date of your experience	9 November 2027
Type of interaction	Type of interaction: visit, call, delivery, or appointment as agreed at the meeting.
Name of the team member who helped you (if known)	Sarah Mitchell

Please rate each area

Tick one box in each row: 1 means very poor and 5 means excellent.

Area	1	2	3	4	5
Speed of service					
Courtesy and professionalism					
Clarity of communication					
How well your issue was resolved					
Overall experience					

Tell us more

What did we do well?

_____

_____

_____

What could we do better next time?

_____

_____

_____

Is there anything else you would like us to know?

_____

Ashford Business Services Ltd

May we contact you about your feedback?

Tick one box in the row below, then complete the contact details only if you tick yes.

Yes, you may contact me	No, please do not contact me	Preferred contact method

Contact name	James Patel
Contact email address	james.patel@ashford-business-services.co.uk
Contact telephone number	01632 960 123

Thank you for your feedback. We review every form received and use the results to improve our service.