[Company name]

How to use this document: delete this paragraph before saving, sharing, or circulating it. Every part shown in blue is yours to replace: type your own details over each blue [field] until no blue remains. Add or remove table rows to fit your needs. Then select all (Ctrl+A) and set the font colour to the same dark colour throughout. What is left is your finished document.

Electrician customer feedback form

A short form that gets honest answers - trade-specific questions, not generic ones.

Customer	[Name]
Job reference	[Job ref]
Date of work	[Date]

Your experience

Question	Answer / rating
Were all circuits tested and working before we left?	
Were you shown the new consumer unit / controls?	
Was certification (EICR / minor works) provided?	
How would you rate the overall service? (1–5)	
Would you use us again or recommend us?	

Comments

[Anything else you would like to tell us]

Contact (optional)

Phone	[Phone]
Email	[Email]