[Company name]

How to use this document: delete this paragraph before saving, sharing, or circulating it. Every part shown in blue is yours to replace: type your own details over each blue [field] until no blue remains. Add or remove table rows to fit your needs. Then select all (Ctrl+A) and set the font colour to the same dark colour throughout. What is left is your finished document.

Landscaper customer feedback form

A short form that gets honest answers - trade-specific questions, not generic ones.

Customer	[Name]
Job reference	[Job ref]
Date of work	[Date]

Your experience

Question	Answer / rating
Were the plants and materials as specified in the plan?	
Was the site left tidy with waste removed?	
Were aftercare instructions (watering, feeding) explained?	
How would you rate the overall service? (1–5)	
Would you use us again or recommend us?	

Comments

[Anything else you would like to tell us]

Contact (optional)

Phone	[Phone]
Email	[Email]