Ashford Business Services Ltd

Tiler tile care instructions

Leave-behind care guide for your customer - how to look after new tiling.

Job details

Customer	Sarah Mitchell
Address	14 Oakfield Road, Birmingham B17 9JH
Areas tiled	Bathroom walls and floor
Tile type	600x300 ceramic
Grout used	Brand and colour
Sealant used	Brand, if any
Date completed	9 November 2026

First 48 hours

Do not walk on floor tiles for 24 hours. Do not get wall tiles wet for 48 hours while adhesive and grout cure.

Cleaning

Use a pH-neutral cleaner. Avoid bleach, acids and abrasive pads on grout and natural stone.

Sealing

Reseal natural stone every 12 months with product. Ceramic and porcelain do not need sealing.

Maintenance

Re-grout or re-seal silicone around baths and showers every 2–3 years or when it discolours.

Sign-off

Tiler	Customer	Date